



## Terms and Conditions

Any enquiries or requests for additional information, modifications and cancellations are to be communicated to MCI's Team by email.

### Registration fees deadlines

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**Early registrations will be accepted until Wednesday 16 December 2020, midnight CET.**

Should your registration remain unpaid on Wednesday 30 December 2020, early registrations will be upgraded to the regular registration fee.

**As of Thursday 17 December 2020, regular registration fees apply for every new registration.**

### Registration modification and cancellation

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**For cancellations received prior to Monday 04 January 2021, midnight CET, deposits will be refunded less 25% administrative charge. After this date, no refunds will be possible.**

Name changes will not be accepted but considered as new registrations for which payment will be requested.

A handling fee of 40 EUR per registration will be charged for every registration modification received from Monday 04 January 2021.

### General Payment Conditions

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All payments are to be made in Euro. VAT may increase without notice and any such change will be reflected in final rates.

**From Thursday 17 December 2020, only payments by credit card will be accepted.**

**Modifications and/or new registrations made during the virtual event** will require immediate payment (by cash or credit card).

An invoice to be settled upon receipt will be issued upon written confirmation. **This invoice will act as a contract, and once issued, the above payment and cancellation conditions will apply.**

No discount will be provided in case of early settlements.

**Full payment of services is requested when registering (Credit Card &/or Bank Transfer). No confirmation letter will be sent until MCI has received the payment.**

In accordance with DIRECTIVE 2011/7/EU, late payment interest will be charged in the amount of 8% above the European Central Bank's base reference rate.

#### **Methods of Payment:**

**Credit card:** only Eurocard/MasterCard, Visa and American Express are accepted.

Please note that the merchant name that would appear on your credit card statement would be "MCI Group Satigny CHE".

In some particular cases, payment by credit card may not be available.

**Bank transfer:** please make your payment to:

Beneficiary : MCI Suisse SA, Rue du Pré-Bouvier 9, 1242 Satigny, Switzerland  
Bank : UBS SA, Rue des Noirettes 35, 1227 Carouge, Switzerland

IBAN : CH18 0024 0240 3693 9371 L  
Swift code : UBSWCHZH80A

**Please indicate the participant's / group's name, identifier and "EAHAD 2021" on ALL payments (for example, EAHAD 2021-I/XX or G/XX).**

**All costs are to be borne by the ordering customer. Please note that payments made by bank transfer could be subject to fees payable to your local bank.**

**Cheques:** please note that payments by personal cheques are not accepted.

## Group Data Management

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Upon receipt of your payment, you will receive by e-mail an internet link giving you direct access to your group portal. You will be able to enter names, allocate your reservations, settle open invoices and download documents.

Through this personalised portal, you will be able to enter your participants' details and assign the services you have purchased such as registration bookings.

**Names of all participants must be submitted and reservations assigned online before Wednesday 23 December 2020. For obvious login reasons to the virtual platform, we ask that the personal email address of each delegate is provided online.**

Any modifications and cancellations are to be communicated to MCI's team by email in order to be validated (please refer to the points «Modification & Cancellation» above to view the charges relating to these operations .

The Group Leader hereby commits to manage group registrations using the tools proposed by the official registration bureau. The reservation system's portal will be used to respect relevant registration deadlines. Access to this tool will be provided upon full payment of deposits required.

Contact information is to be entered in the system including the full coordinates of the participant of the event. No generic agency coordinates will be accepted if reservations are handled by a third party or on the behalf of a sponsor.

Reservations for registration will then be assigned and updated through the reservation system's portal and managed by the group leader or its internal representative.

MCI, as the Official Registration will not be responsible for entering contacts' coordinates nor assigning services on behalf of the entity hereby engaged in this contract.

**Should the Group Leader or the entity engaged in the present contract choose not to proceed with the proposed online tools, MCI will charge a fee of 18EUR per participant, to import the participants' detail information under the group or a fee of 27EUR per participant to import the participants' detail information under the group and assign the corresponding services, provided that the full coordinates are supplied.**

## Data Privacy

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### **Individual Data Privacy Policy:**

For further information on how your data will be used, we invite you to carefully read the Data Protection and Privacy Policy:

<https://www.mci-group.com/privacy-statement>

### **Group Data Privacy Policy:**

The group leader agrees and warrants that:

- a. the personal data have been collected, processed and transferred and will continue to be collected, processed and transferred in accordance with the relevant provisions of the applicable data protection law (and, where applicable, has been notified to the relevant authorities);
- b. the transfer to, and processing by, MCI pursuant to this Agreement is not prohibited by a statutory or contractual duty of confidentiality;
- c. prior to any transfer of personal data, it has informed the data subjects and has complied with any notification and/or registration set forth by the applicable data protection law; in particular, the intended purposes of the collection, processing and transfer of personal data have been communicated to the data subjects;
- d. the data subjects are provided with their right of access, correction, blocking, suppression or deletion as available under applicable data protection law;
- e. it has taken and will take all reasonable measures to verify the correctness of the personal data and ensure that incorrect or incomplete personal data will be corrected, completed or destroyed prior any transfer of such data to MCI;
- f. it will inform MCI of any specific requirement from any data subject or any relevant authority on how personal data should be processed;
- g. it will inform without delay MCI of any request from any data subject or any relevant authority to rectify, update or delete any personal data;
- h. after assessment of the requirements of the applicable data protection law, it will ensure that the security measures are appropriate to protect personal data against accidental or unlawful destruction or accidental loss, alteration, unauthorized disclosure or access, in particular where the processing or transfer involves the transmission of data over a network, and against all other unlawful forms of processing, and that these measures ensure a level of security appropriate to the risks presented by the processing and the nature of the data to be protected having regard to the state of the art and the cost of their implementation;
- i. it will provide MCI, when so requested, with copies of relevant data protection laws or references to them of the country in which the [group leader] is established;
- j. it will respond to enquiries from data subjects and authorities concerning processing of personal data by MCI;
- k. it will notify within 72 hours delay MCI of any actual, potential or alleged breach of the provision of this Clause;

The group leader hereby commits with the present Data Protection and Privacy Policy:

<https://www.mci-group.com/privacy-statement>

## General Conditions

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### **Insurance, release and waiver of liability:**

EAHAD 2021 and MCI are not responsible for either the partial or total non-execution of the contract in the event of accident, natural disaster (either threatened or actual), in war, curtailment or interruption of transportation facilities, threats or acts of terrorism, of transportation facilities, threats or acts of terrorism, governmental travel or terrorism advisory, Strikes, Lock out, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause beyond the parties' control which prevents the event from taking place or if for the same reasons the event is cancelled by MCI.

The Organizers may at their entire discretion repay the delegate fee or Service Charge paid by the Delegate or Exhibitor, or part thereof, but shall be under no obligation to repay the whole or part of such Delegate fee or Service Charge, and shall be under no liability to the Delegate or Exhibitor in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the Delegate or Exhibitor, as the result of the happening of any such event.

### **Minimum age:**

Registration to the Congress shall be limited solely to participants who are 18 years of age or older, due to current health and safety regulations and legislation in effect.

Any registration by anyone who is under 18 is unauthorized and in violation of these Terms and Conditions and will automatically result in the forfeit of their registration. You hereby accept that identification is to be provided to Congress staff upon request.

By registering to the Congress you represent and warrant that you are 18 years of age or older, and that you agree to and to abide by all of the Terms and Conditions of this Congress.

### **Force majeure:**

EAHAD 2021 and MCI are not responsible for either the partial or total non-execution of the contract in the event of accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the Hotel from accommodating the clients of MCI for the event or if for the same reasons the event is cancelled by MCI.

### **Photography/Videography Disclosure:**

As a registered attendee of the Congress, you agree to grant permission for EAHAD 2021 and MCI to use your likeness in a photograph or video in any and all of its publications and presentations, including website entries, without payment or any other consideration; to authorize EAHAD 2021 and MCI to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicizing EAHAD 2021 programs or for any other lawful purpose; to waive the right to inspect or approve the finished product, including written or electronic copy, wherein your likeness appears; that these materials will become the property of EAHAD 2021 and MCI.